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Bib Data Sheet

CONFIRMATION NO. 9964

|                                    |   |                     |  |   |
|------------------------------------|---|---------------------|--|---|
| <b>SERIAL NUMBER</b><br>09/824,849 | <b>FILING DATE</b><br>04/02/2001<br><b>RULE</b> | <b>CLASS</b><br>705 | <b>GROUP ART UNIT</b><br>-2183<br>3623 | <b>ATTORNEY DOCKET NO.</b><br>500745.01 |
|------------------------------------|---|---------------------|--|---|

**APPLICANTS**  
Simon Jacobs, Vancouver, CANADA;

**\*\* CONTINUING DATA \*\***  
 THIS APPLN CLAIMS BENEFIT OF 60/193,834 03/31/2000  
 AND CLAIMS BENEFIT OF 60/193,917 03/31/2000  
 AND CLAIMS BENEFIT OF 60/193,832 03/31/2000  
 AND CLAIMS BENEFIT OF 60/193,705 03/31/2000  
 AND CLAIMS BENEFIT OF 60/193,833 03/31/2000

**\*\* FOREIGN APPLICATIONS \*\*** NONE

**IF REQUIRED, FOREIGN FILING LICENSE**  
GRANTED \*\* 05/11/2001

**\*\* SMALL ENTITY \*\***

|  |                            |                         |                             |                            |
|--|----------------------------|-------------------------|-----------------------------|----------------------------|
| Foreign Priority claimed<br><input type="checkbox"/> yes <input type="checkbox"/> no   | STATE OR COUNTRY<br>CANADA | SHEETS<br>DRAWING<br>11 | TOTAL<br>CLAIMS<br>56<br>14 | INDEPENDENT<br>CLAIMS<br>7 |
| 35 USC 119 (a-d) conditions met<br><input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after Allowance |                            |                         |                             |                            |
| Verified and Acknowledged<br>Examiner's Signature  |                            |                         |                             |                            |

**ADDRESS**  
Mark W. Roberts, Esq.  
DORSEY & WHITNEY LLP  
1420 Fifth Avenue, Suite 3400  
Seattle, WA 98101 #27076

**TITLE**  
Methods and systems for scheduling complex work orders for a workforce of mobile service technicians

|                                   |   |  |
|-----------------------------------|---|--|
| <b>FILING FEE RECEIVED</b><br>857 | FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following: | <input type="checkbox"/> All Fees                              |
|                                   |   | <input type="checkbox"/> 1.16 Fees ( Filing )                  |
|                                   |   | <input type="checkbox"/> 1.17 Fees ( Processing Ext. of time ) |
|                                   |   | <input type="checkbox"/> 1.18 Fees ( Issue )                   |
|                                   |   | <input type="checkbox"/> Other _____                           |
|                                   |   | <input type="checkbox"/> Credit                                |